

ANNUAL REPORT

2024



LET'S INCLUDE TO MOVE FORWARD!

2024 in Latin America and the Caribbean has been a year marked by the resurgence of violence, the consolidation of conservative governments with policies that prioritize the non-acceptance and even expulsion of migrants and refugees, as well as a general lack of prioritization of environmental sustainability and inclusion.

At the time, reflecting on 2024 in HI is a source of inspiration thinking about the great work done by the teams in the region, who have demonstrated commitment, capabilities and vision. We have managed to open operations in **Honduras** and **Ecuador**, in key sectors for HI such as the **protection of people with disabilities** and **inclusive education for children** with and without disabilities. In addition, we have consolidated our work in **Venezuela** and **Peru**, with operations in new departments in these countries, strengthening **gender, age and disability intersectionalities**, as well as ethnicity. We have been able to respond to the effects of cyclones in **Cuba**, continuing the **advocacy for the implementation of the World Health Assembly resolution** on the **financing of rehabilitation in the public budget in Bolivia**. Finally, we have strengthened the integrated and **multi-hazard response approach in Colombia**.

I also highlight two specific achievements: the **MEAL team** has won HI's global award for the best **innovative proposal in inclusive data management**. Having a tool that allows us to disaggregate and analyze data on children and adults in a more inclusive way will allow us to better fulfill our mission in data management. Also, after an encouraging **market study** in terms of opportunities, we will have an **investment for local private fundraising in Colombia**, which will be the first HI's country of intervention to pilot this model.

The latter also leads us to the analysis of the widely announced and consistent reduction of institutional funds of the main donor countries in Latin America and the Caribbean: United States, European Union, Germany, France being Spain and Italy, so far, one of the exceptions to this trend.

We are preparing to absorb the inevitable reduction of funds that this will entail, while still being able to continue **providing inclusive services to the most vulnerable people**, including people with disabilities, children, women and the elderly. It is important for our mission to be able to diversify consistently funding sources, promoting the role of the private sector in sustainability and inclusion.

In fact, while overwhelming reductions in institutional funding are announced, **the needs of the people we serve remain and in some cases increase**: ensuring access to health and education services for everyone, protection against all forms of violence, preparedness and response to ever more impactful and periodic anthropogenic disasters, sustainable livelihoods for migrants, refugees and returnees, land release from explosive ordnance hazards, victim assistance; **all sectors that are at the core of HI's mission and strategy for Latin America and the Caribbean**. Inclusion is not only a moral and legal obligation, it generates tangible benefits for society and the economy.

Join us – Let's include to move forward!



Nicola Momentè
Regional Director

ABOUT US

In Latin America and the Caribbean, millions of people with disabilities and people in vulnerable situations face daily challenges that prevent them from living with dignity and social justice. However, in the midst of contexts of exclusion, we work tirelessly to break down barriers due to **gender, age and disability** and **build a more inclusive and equitable world**. We are an independent and impartial international solidarity organization, working in situations of poverty, exclusion, conflict and disaster. **We work with and for people with disabilities and local communities, promoting inclusion, health and protection**. Every effort, every project, every collaboration becomes a step towards a future where all people, without exception, can participate and develop fully and live with dignity.

Our commitment to the dignity and inclusion of people with disabilities and vulnerable populations is an open invitation to all of society to join in this just cause. **Promoting a dignified life is a responsibility shared by all people, organizations and institutions so that no one is ever left behind**. It is vital that we work collectively to build an inclusive society where every voice is heard, every need and specific requirement is met.

We call to get involved, raise awareness and take action for those who need it most. Our active participation can make a difference. United, **we can transform the reality of people with disabilities and people in vulnerable situations, understanding that difference enriches us**.



BENEFICIARIES

Presence in Latin America
and the Caribbean

40 projects in 7 countries

Direct and indirect
beneficiaries

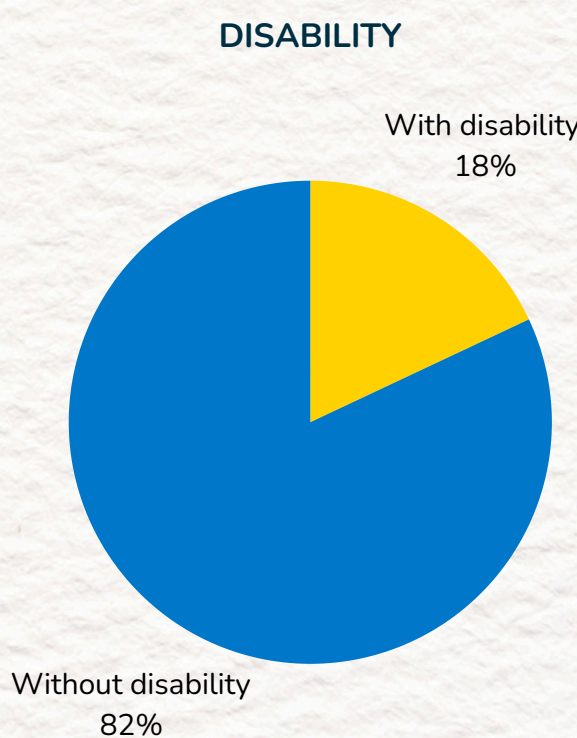
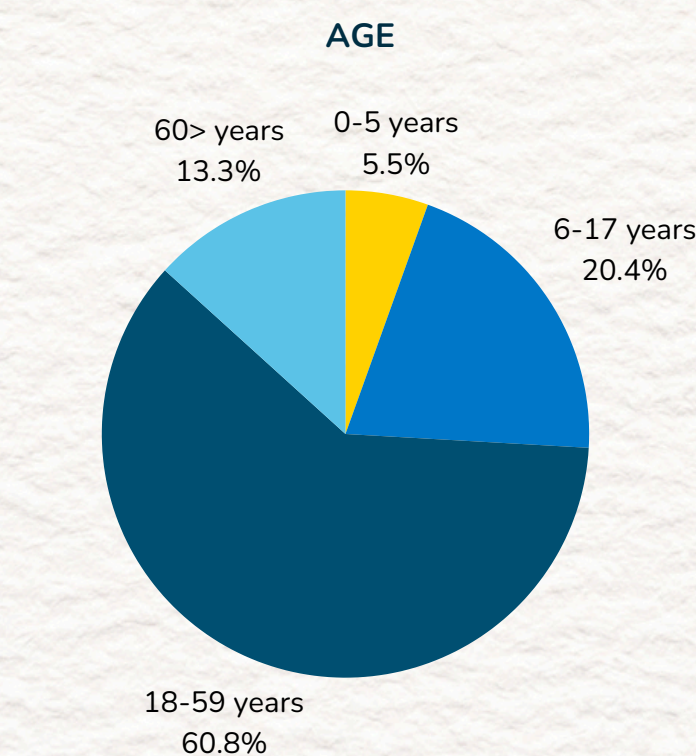
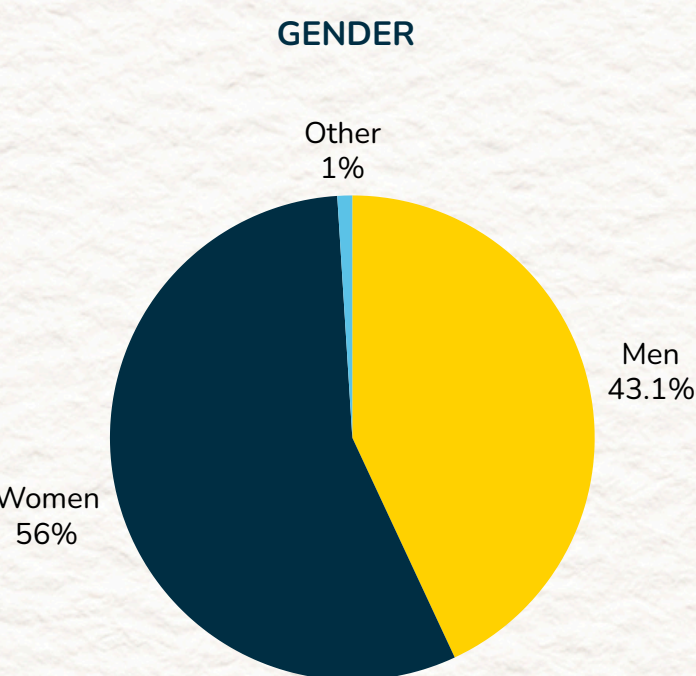
Direct beneficiaries
88.807

Individuals who have received goods or services as part of a project implemented by HI or its operational partners in 2024.

Indirect beneficiaries
395.960

People benefiting from the effects of goods or services received by direct HI beneficiaries in 2024.

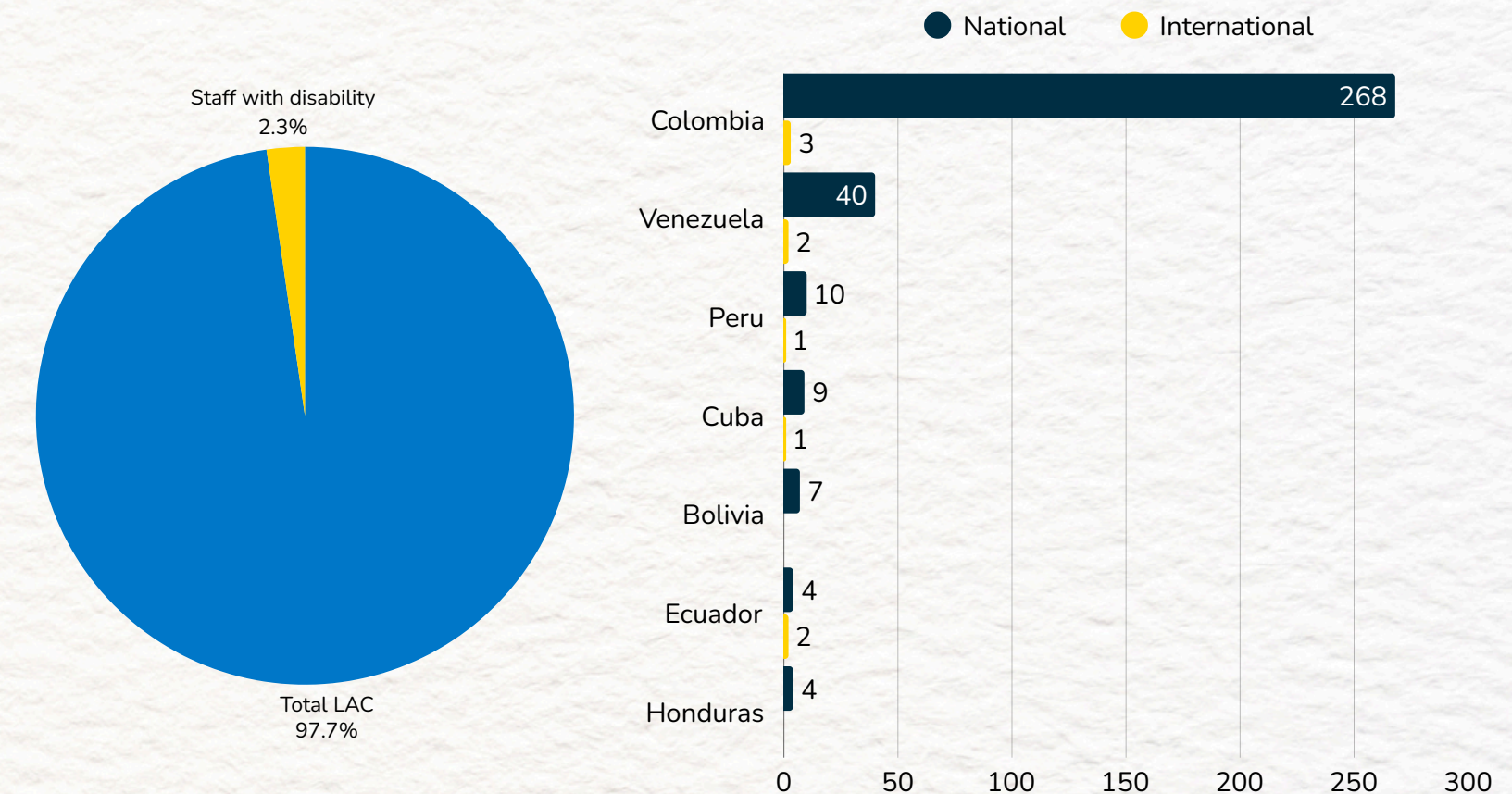
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OUR TEAM

- In 2024 we promoted initiatives to develop the talent of our teams in Latin America and the Caribbean, **strengthening the leadership competencies of our managers**, accompanying technical training, developing personal skills and generating well-being initiatives.
- As a result of our recognition program, **56 employees** received recognition associated with service culture, loyalty, innovation, HI ambassador and performance; **30 people were promoted during 2024** in recognition of their performance, competencies and commitment to the organization.
- Our learning strategy progresses, **296 individual trainings were carried out**, 2 e-learning programs were developed and integrated into the HI Academy platform, **1,160 hours were dedicated to strengthening the bilingualism program** and **58 hours of Coaching and 75 hours of “Manager 2.0” training were dedicated to strengthening the leadership of our teams**.
- The mental health of our employees is fundamental to advance with the different initiatives in the region, for this we offer psychological support through our Well-Being program, **109 individuals and 8 groups accompaniments were delivered to our teams in the different countries of the region**.
- Finally, Be HIinclusive is incorporated more strongly in the program, **100 hours were dedicated to the training of our teams in the project**, including awareness spaces, briefing to our new collaborators who are integrated in the region, governance management with those responsible for the subprojects and updating of action plans.

Latin America and the Caribbean Staff



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BOLIVIA

ACCESS TO REHABILITATION AND HEALTH IMPROVEMENT
SERVICES FOR CHILDREN AND ADOLESCENTS

HI started its activities in Bolivia in 2011 and during the period 2011 - 2013, HI implemented its first project in the country, the Inclusive Local Development Project (DLI) in the municipalities of Puna and Cotagaita in the Department of Potosi implemented through the association Ayninakuna. As of 2014, support to local and national authorities continued with two new projects: Support for the creation of 7 Rehabilitation Centers in the Departments of Potosi and Oruro (Phase 1: 2014-2016 and Phase 2: 2017-2021) and Socioeconomic insertion of people with disabilities in the Municipality of El Alto (Phase 1 during the period 2014-2016 and Phase 2: during the period 2017-2021).

In the 2015-2016 period, a third project was implemented: **Inclusive disaster risk management** in the departments of Potosí, Oruro and La Paz.

Other projects implemented during this period were: **Development of accessible, comprehensive and quality rehabilitation services for all throughout the country** (funded by UNICEF) and **Sexual and Reproductive Health** (funded by UNFPA). During the period 2020 - 2022, the project “**Community strategy with an inclusive approach for the prevention and care of violence against women**” was also implemented, financed by the World Bank and executed in consortium with IISEC (Institute for Socioeconomic Research) and the Center for the Promotion of Women Gregoria Apaza.

From 2022 to December 2024, the project: **Improvement of the health status of children and adolescents from 0 to 18 years old with disabilities in the departments of Santa Cruz and La Paz - Bolivia** (financed by the General Directorate for Development Cooperation and Humanitarian Aid - DGD 2022-2024) has been implemented.



OUR 2024 ACHIEVEMENTS



Physical and functional
rehabilitation

1.367

- Presentation of the strategic guidelines in Rehabilitation and the project of a National Rehabilitation Institute coordinated with MINSA - Ministry of Health.
- Training of **40 health professionals** from La Paz and Santa Cruz in **disability, inclusion and comprehensive sexuality, education**; also, **31 physiotherapy**, occupational therapy and speech therapy professionals in techniques for approaching infantile cerebral palsy and **87 professionals** in Bolivian sign language for professionals and public servants in the departments of La Paz and Santa Cruz.
- Implementation of the **quality management system in 12 rehabilitation centers** in the departments of La Paz and Santa Cruz.
- Training parents and caregivers to accompany the rehabilitation of their children at home, benefiting **440 children and adolescents** and psychosocial support sessions benefiting more than **350 mothers, fathers and caregivers of children with disabilities**.

HOW WE ACHIEVE THIS

HI works based on diagnostics, identification of needs lessons learned and best practices from already implemented projects. For example, the physical and functional rehabilitation project identified the need to prioritize one of the most vulnerable groups: children under 5 years of age, through joint work with UNICEF and departmental and national health authorities. The field experience allows highlighting related realities and problems, such as violence, maternal health, sexual and reproductive health, as well as maternal and child health.



WHAT MAKES US PROUD

“I am proud to be part of HI because with our actions we achieved the renewal of the Framework Cooperation Agreement with the Plurinational State of Bolivia (AMCB), which is valid for 5 years. For me it is very important how HI prioritizes the attention to children and adolescents with disabilities in Bolivia, because in addition to being the future, they are the present of the country and that makes us build a better society.” **Luciana Fuentes, Inclusion and Training Technician.**



“Our actions in Bolivia have reached many people. With just one project we were able to benefit more than 4,200 people from the activities we carried out. In addition, 12 rehabilitation centers were supported with supplies, training and support. This work has impacted my life in every way, I feel more empathetic and prepared to teach my son to relate to diversity without prejudice or barriers.” **Kelly Peláez, Service Access Technician.**



“With the psychosocial support trainings I realized that I am not alone, there are institutions that help us and are specialized in supporting families and people with disabilities or any special condition; I also learned that I should not carry all the responsibility, everyone in the family should be involved in the rehabilitation of the family member; Here I was able to cry, to let off steam, because at home I couldn't do it, my husband would tell me, “calm down, don't cry” and I couldn't express how I was feeling, that has made me stronger and I have realized what I can achieve as a mother”. **Noemy López, mother of an autistic child. El Alto, Bolivia.**



COLOMBIA

COMMUNITY PROTECTION AND SELF-PROTECTION IN THE CONTEXT OF THE RESURGENCE OF THE ARMED CONFLICT

HI Colombia has worked to strengthen **community protection strategies**, with emphasis on the participation of **indigenous women** and their self-protection mechanisms, in the face of increasing violence in their territories. It is important to work on this type of initiative in Colombia due to the persistent violence and the effects of the armed conflict, which have left numerous communities in a situation of vulnerability, especially indigenous and rural communities.

The benefited include women, ethnic populations, people with disabilities and others left behind: community leaders, human rights defenders, and members of communities that have generally suffered the **aftermath of the armed conflict and have been historically affected by forced displacement, sexual violence, intimidation and other types of abuses**. Strengthening community protection strategies is crucial to provide these individuals with the tools and support necessary to protect themselves and regain their autonomy.

Community protection work is also key to contributing to the **implementation of the Peace Accords and the Total Peace policy**, which seek to build a stable and lasting peace based on inclusion, justice and comprehensive reparations for victims. By encouraging the participation of communities, especially indigenous women, the role of communities in building their own security and resilience is enhanced, which contributes to a more sustainable peace in the country.





Mental Health and
Psychosocial Support

7.429



Physical and Functional
Rehabilitation

10.928



Inclusive
Governance

972



Protection Against
Violence

6.535



Armed Violence
Reduction

13.049



Economic
Inclusion

1.004



Inclusive
Humanitarian Action

250



Sexual and
Reproductive Rights

442



OUR 2024 ACHIEVEMENTS

- We reached more than **40,428 people with Humanitarian Assistance** in the areas most affected by the armed conflict and migration, providing health assistance.
- We reached more than **10,157 victims of the armed conflict**, mainly victims of antipersonnel mines and explosive devices. Activating our sectors of Integral Attention to Victims and Education on the Risk of Explosive Artifacts.
- We were able to manage more than **5,000 cases of migrants in La Guajira to receive health assistance**.
- We have implemented a “Localization” process for Colombia that allows us to recognize key local actors for the development and strengthening of our actions.
- **5 municipalities in Colombia delivered to the community as free of the suspicion of explosive devices** (Acandí, Chaparral, Yalí, Cajibío, Vegachí).
- **2,219 people strengthened their knowledge of financial education** and **1,012 people gained access to the Colombian financial system**.
- Together with the Colombian Campaign Against Mines, we led the workshop for the construction of a national standard for comprehensive assistance to victims.

HOW WE ACHIEVE THIS

Thanks to a joint and committed work with the communities, we achieved significant milestones that contribute to the well-being and safety of Colombians.

Thanks to local and international partners such as CARE and Malteser, that allow us to join efforts to provide a more efficient response. We are deeply grateful to donors such as the French Development Agency - AFD, the U.S. State Department's Weapons Removal Office - WRA, and the Swiss Agency for International Cooperation-COSUDE, ECHO (European Union Humanitarian Aid Office), PRM (Bureau for Population, Refugees and Migrants), Banca de Oportunidades, Fundación Medicor, Government of Norway, GFFO (German Federal Foreign Office), PSOP (Peace and Stabilization Operations Program of Canada), whose continuous support has been fundamental to make these advances a reality and to continue promoting development and security in Colombia.



WHAT MAKES US PROUD

“Unlike many countries affected by mines and other explosive devices in the world, Colombia has an admirable human potential. After 8 years of implementation and growth, I can proudly say that it is one of the most outstanding HI mine action programs in the world, with a national human talent capacity that is a global benchmark. I am deeply proud and grateful to have had the opportunity to be part of this team.”

Aderito Ismael, Humanitarian Demining Operations Manager



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“In 2024 I felt immensely proud of the delivery of Acandí as the first municipality in Chocó free of suspected contamination by explosive devices. It fills me with happiness that my hometown, where I joined this wonderful organization as a logistics assistant, will reach this historic milestone, and that it will allow me to grow professionally and professionally, which makes me feel very proud as an Afro woman. I would be very happy to see the cross-cutting work of technical logistics recognized”. **Karen Martínez, Logistics Supervisor**



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“Wherever I am, I will be a leader. I have experienced political violence up close, and I experienced it when I was young, in a context where many times what we young women do as a political life plan is not recognized. This process with HI transformed me. The accompaniment paths, as we call them in the territory, help us young women, us who are seeds. My way of expressing myself has changed, before I was very shy, but now I express my ideas and defend them, just as I defend the people of the territory”. **Marcela Cuspián, indigenous leader since she was 16 years old. Páez de Corinto Indigenous Reservation (Cauca).**



CUBA

ECONOMIC INCLUSION OF PEOPLE WITH DISABILITIES

Since 2014 HI in Cuba has been working to promote sustainable opportunities for the **economic inclusion of people with disabilities** and their families, with an emphasis on women and youth, through capacity building and inclusive local development strategies.

For Cuba, these initiatives are key due to the low rates of employment and socioeconomic participation of people with disabilities, a reality that **negatively impacts their quality of life, autonomy and participation in society**. The low access to employment also affects their families and caregivers, when they need them, the vast majority of whom are women.

In addition to people with disabilities and their families, economic inclusion benefits the community as a whole, making it more sensitive and more accessible to the diversity of people. It also contributes to a significant participation of organizations of people with disabilities in economic life and to economic actors who are more sensitive to disability, gender, age, skin color and other issues. It has an impact on civil society organizations, students and teachers of technical education, small and medium enterprises, communities and local governments.

The economic inclusion of people with disabilities works through a two-pronged approach that contributes on the one hand to **empowerment and the development of skills that enhance employability**. On the other hand, it **improves the capacities of decision-makers, employers and services so that their responses** and actions are increasingly inclusive and take into account the potential and needs of people with disabilities.





Disaster risk
reduction

26.143



Safe and inclusive
mobility

51



Economic
Inclusion

850



Health (WASH, disease
prevention)

7.372

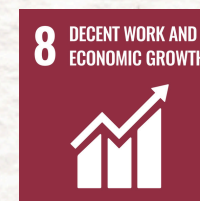


OUR 2024 ACHIEVEMENTS

- Consolidation of personalized social **accompaniment experiences with direct impact on the employability** and economic inclusion of people with disabilities.
- Strengthening partnerships with **technical and vocational training centers**, as well as small and medium-sized enterprises, which from a gender and inclusion approach favor the development of skills and access to employment for people with disabilities.
- Contribution to the leadership and **empowerment of people with disabilities, from the promotion of a culture of diversity and inclusion** that enhances social and economic development, autonomy, well-being and dignity of people with disabilities.
- **Strengthening the resilience of schools** for children and adolescents with disabilities and producers of family backyards and community gardens through renewable energy and agroecology skills.
- **Integration of the community** and associations of persons with disabilities in disaster preparedness processes.
- Participation and **commitment of associations of persons with disabilities** as a success factor in the inclusive distribution of humanitarian aid in response to Hurricane Rafael.

HOW WE ACHIEVE THIS

Thanks to the active and committed participation of community partners and stakeholders, significant results were achieved that contribute to the improvement of the quality of life and social and economic participation of people with disabilities in three municipalities of Granma province (Bayamo, Bartolomé Masó and Manzanillo) and two municipalities of Pinar del Río province (Consolación del Sur and Pinar del Río).



WHAT MAKES US PROUD

“This task has been a wonderful experience, because it has allowed us to be closer to these people, guide them and influence the process of psychological and mental transformation, not only of them, but also of their families. For me it has been a real challenge to work as a social agent and specifically to achieve personalized accompaniment in a rural area, where it is usually complex to achieve the process of transformation of the mentality and the psychological aspect of each family involved in the project.

However, working with these people and helping them transform their reality to empower them socially and economically has been really moving. You suffer, but you enjoy it at the same time, because when you manage to turn around a negative tendency and see how it is emerging and gaining in empowerment and autonomy to perform some activity, it is also a way to feel useful, and to put a ray of light to the hope of each of the people living with a disability.” **Yamicel Lara Rodríguez, accompanying social agent, Granma.**



“Before, I used to do everything manually, from sanding to cutting with a small tool, but this equipment has made the work more comfortable, faster and of higher quality. The economy has improved, although in this time the salary we receive is never enough. It is very good to have a stable income. As you did with me, I would like this initiative to reach more places and people, because there are many who get depressed easily, feel discouraged or are unwilling to move forward. Thank you!”

Hermelidio Fontaine Escalona, shoe kit beneficiary, Bartolomé Masó municipality, Granma Province.



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ECUADOR

INCLUSIVE EDUCATION

Inclusive education in Ecuador is essential to promote that all children and adolescents have access to quality education. However, there are significant gaps in coverage and attention to students with disabilities. HI works in collaboration with the Ministry of Education and other organizations to improve educational inclusion and address the barriers faced by these students, to strengthen support and accompaniment for families and caregivers, ensuring the effective enjoyment of their educational rights.

Working on inclusive education in Ecuador is crucial because:

1. **Promotes equity:** Helps ensure that all students, regardless of their abilities, have access to quality education.
2. **Promotes diversity:** Contributes to creating a more inclusive and diverse-friendly school environment.
3. **Reduces exclusion:** Addresses barriers faced by people with disabilities, promoting their active participation in society.

To whom these actions are addressed:

- Children and adolescents, including those at risk of dropping out and with disabilities.
- Fathers, mothers and caregivers.
- Professionals of the educational community.
- Civil society organizations and organizations of people with disabilities.





Inclusive
Education

590



OUR 2024 ACHIEVEMENTS

- HI and its local partners implemented activities that benefited more than **500 children and adolescents in Quito**.
- **75 children and adolescents who had dropped out of school** were able to reintegrate into the educational system and regain part of their school curriculum.
- **44 educators participated in training** to improve their ability to include children and adolescents with disabilities in their teaching activities.
- Inclusive sports activities were carried out with the participation of 295 children and adolescents.
- An **analysis of humanitarian needs in health and protection**, with a focus on disability, gender and age, was carried out in three provinces of the country to inform the organization's actions.

HOW WE ACHIEVE THIS

We achieve these important accomplishments thanks to our strategies and effective collaborations. We worked closely with local partners and used adapted methodologies to benefit children and adolescents, facilitated the reintegration of young people into school through support programs and personalized follow-up, trained educators with workshops and specific resources to improve their inclusion skills, and organized inclusive sports activities where we encouraged participation and awareness. This was achieved thanks to the involvement and participation of children and adolescents, the interest of families and caregivers and the active participation of teachers involved in the activities.



WHAT MAKES US PROUD

“Within the framework of the Inclusive Education project, we were able to establish links both with institutional actors, such as the Ministry of Education, UNFPA and UNICEF, and with local civil society actors, who have been committed and working for years for a more inclusive education. It was also a year full of learning about the educational context, the fulfillment of the rights of children and adolescents with disabilities, and the persistent challenges in Ecuador”. **Jade Palma, Inclusive Education Officer**



“We have consolidated our teamwork, gained more knowledge about the needs and expectations of the children and adolescents who are part of the project, and at the same time become resilient and propose alternatives in the face of adversities, whether contextual or programmatic. It has been a year that has allowed us to lay the technical and organizational foundations and achieve essential alliances with various actors, to continue with our goal of inclusive and accessible education in Ecuador”. **Karina Rodríguez, Inclusive Education Project Manager**





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HONDURAS

NEEDS AND RISK ASSESSMENT FOR THE PROTECTION OF
PERSONS WITH DISABILITIES AND THEIR CARE

Honduras faces a humanitarian crisis due to a combination of poverty, violence and inequality. Within this context, people with disabilities face even greater challenges.

According to data from the Protection Cluster, more than **1.4 million people need of protection in the country**, a high percentage of whom are women, children and people with disabilities. However, there are large gaps in the collection of data on this population, which hinders the creation of effective public policies to ensure their inclusion and protection. Furthermore, in Honduras:

- Access to **health services, education and employment** continue to be limited for people with disabilities, especially in rural communities and areas affected by violence.
- **Physical and attitudinal barriers in public and private spaces** impede the full participation of this population in society.
- **Women and girls with disabilities face a double** vulnerability, as they are more prone to gender-based violence and social exclusion.
- Organizations of people with disabilities (OPDs) **lack technical and financial support** to strengthen their work and expand their impact.

For these reasons, HI's intervention in Honduras is key to closing these access gaps, strengthening the protection of people with disabilities and promoting a human rights approach in the country's humanitarian response.





Inclusive
Humanitarian Action

154



TEGUCIGALPA

OUR 2024 ACHIEVEMENTS

- Establishment and **launch of HI in Honduras**, marking a milestone in the organization's operations, visibility and commitment in the country.
- Implementation of two projects in the country, one providing **inclusive technical assistance** and the other as **direct implementer for protection cases**.
- Protection **Needs and Risks Assessment** identified key barriers and generated strategic recommendations.
- Mapping of Organizations of People with Disabilities (OPDs), **identifying more than 80 active organizations**.
- Development of Standard Operating Procedures (SOPs) for **inclusive case management, aligned with international standards**.

HOW WE ACHIEVE THIS

Through a comprehensive approach that included:

- Participatory assessments with key stakeholders and people with disabilities.
- Coordination with OPDs to strengthen support networks and improve services.
- Development of standardized tools and procedures for case management.
- Training and sensitization of humanitarian personnel and strategic partners.
- High-impact events, such as the official launch of HI in the country.



WHAT MAKES US PROUD

“The relaunch of HI in Honduras has been a challenge and an honor. In 2024, we move forward in the inclusion and protection of people in vulnerable situations, ensuring that their rights are respected. Thanks to the commitment of the team and our allies, we continue to build a more accessible and dignified future for all. There is still much to do, but our commitment is firm.”

Leonardo Velásquez, HI Country Manager in Honduras



“Every effort in our work has been focused on ensuring that the most vulnerable people have access to the protection and opportunities they deserve. From reaching out to communities, to managing resources, we have worked with the conviction that real impact is only possible when people's needs are put at the center.

This year has been just the beginning. We look forward with the certainty that we are building a solid path to a more inclusive and dignified future for all.” **Stephani, Leonardo, Liliana, Linet, HI Team in Honduras.**



“We are from the generation that participated in the Humanity & Inclusion trainings more than 15 years ago (before Handicap International) and we were trained in everything conceptual, the technical part of direct care for people with disabilities, also in inclusive language, construction of specific care plans and in database management. So now that HI is coming back after so many years, I can't be happier, because I know that it is coming to continue helping us and contributing to make the country more inclusive”. **Dina Colindres, Director of Infracnovi.**



PERÚ

ACCESS TO HEALTH SERVICES FOR POPULATIONS IN
CONDITION OF VULNERABILITY

In 2024, HI in Peru implemented programs to improve access to health services for the migrant, refugee and host population in Metropolitan Lima, prioritizing people with disabilities and in conditions of greater vulnerability.

In Peru, approximately **60% of Venezuelans do not have a residence permit**, which makes them more vulnerable to labor and social exploitation. This situation is aggravated by xenophobia and discrimination in certain areas, in the midst of a growing economic crisis and security problems. Health is the second most unmet need for migrants, after food security. **More than 60% of people, due to their irregular status**, cannot access care in public health services, which evidences a significant gap and neglect.

In the last 5 years, we have **worked on projects to promote and facilitate access to health services, benefiting more than 6 thousand people**. Of these, **35% are children with disabilities** or at risk of developing one, **60% are women who have participated** in mental health services, sexual and reproductive health, physical and functional rehabilitation, and non-conditional cash transfers for emergencies.

The other **5% are men and older adults with serious and acute illnesses, with disabilities** or at risk of developing one. All our efforts have been focused on promoting dignity in care from a person-centered approach.





Mental Health and Psychosocial Support
180



Health (WASH, disease prevention)
300



Sexual and Reproductive Rights
298



Food Assistance
420



Disaster risk reduction
27



Inclusive Governance
76



Inclusive Humanitarian Action
233



Physical and Functional Rehabilitation
83



OUR 2024 ACHIEVEMENTS

- We served close to a thousand people, of whom around 30% were children and adolescents with health care needs.
- In Lima, we supported 3 Municipal Offices for the Attention of People with Disabilities (OMAPED) to strengthen the inclusion approach and person-centered care, providing technical resources, physical accessibility devices and educational materials.
- We promoted awareness-raising actions on sexual and reproductive rights with an inclusive approach in communities and with health personnel from local health centers.
- We attended more than 500 women in individual mental health services and group therapies, facilitating their cultural adaptation and social integration through psychotherapeutic strategies among peers (mutual support groups).
- We collaborated with local health centers in Lima to identify barriers and service needs, preparing two structural accessibility diagnoses to improve the quality of service to migrants, refugees and host communities, with and without disabilities.

HOW WE ACHIEVE THIS

A person-centered Health with Dignity model of care was developed, highlighting:

- Mental Health and Psychosocial Support
- Sexual and Reproductive Health with Inclusive Approach
- Physical and functional rehabilitation
- Inclusive Humanitarian Action



WHAT MAKES US PROUD

“I highlight in the services installed in the OMAPEDs of Villa El Salvador and Independencia, the dedication in the development of empathetic care for people with disabilities and people with physical therapy care needs. I like working in a team because I can share my technical knowledge with the health staff with patience and clarity and I believe this makes the quality of HI services and the proposed goals are easily achieved”.

Gabriela de la Cruz, Therapist in Physical Rehabilitation



“When I gave birth to my baby I knew he was special, but I didn't know how difficult it was going to be, however, I learned about HI's physical therapy and stimulation service and that helped me a lot. In an unknown country and not knowing where to go, I felt lost, but my friends told me about this service, I signed up and even signed up as a volunteer and learned a lot. The hope that my baby would be more autonomous grew with the therapies and I could see that now it is possible. Thank you for your support, without you I don't think it would have been possible to move forward with my baby”.

Clayde Marquez, Venezuelan migrant in Peru.



VENEZUELA

SOCIO-CULTURAL ECOSYSTEM: ECONOMIC INCLUSION OF PEOPLE WITH AND WITHOUT DISABILITIES THROUGH 96 ECONOMIC INITIATIVES

Venezuela continues to face critical humanitarian emergency indexes, but the situation has evolved into a multifactorial crisis that demands comprehensive and sustainable approaches. Therefore, the actions implemented seek not only to mitigate and prevent immediate needs, but also to **promote the growth and sustainable development of communities**, considering their idiosyncrasies and promoting their self-sustainability.

In this context, priority has been given supporting inclusive **youth employment, with emphasis on women heads of household and young people with and without disabilities**, in the framework of Venezuelan laws that guarantee the right to decent and equitable work. These economic initiatives allowed more than **369 young people to become actively involved in the development of self-financed projects**, with the support of The Crisis and Support Centre (CDCS) of the Ministry for Europe and Foreign Affairs and the Directorate-General for International Partnerships (DG INTPA), promoting their economic autonomy and social inclusion.

The focus of these actions not only strengthens individual capacities but also contributes to the community system and **fosters a culture of respect and recognition of people with disabilities as productive and valuable members of society.**





Mental Health and Psychosocial Support

369



Inclusive Governance

1.196



Health (WASH, disease prevention)

2.835



Food Assistance

6.395



Conflict transformation

5.846



Economic Inclusion

299



Protection against violence

1.427



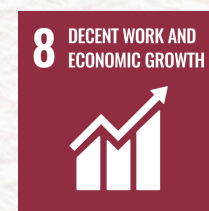
OUR 2024 ACHIEVEMENTS

- **Continued accompaniment of indigenous river communities** in remote areas of the Venezuelan Amazon, promoting inclusion and access to essential services, with deep respect for their cosmovision and cosmogony.
- Successful implementation of **96 sustainable economic initiatives in Apure**, strengthening financial autonomy and community development.
- Direct **attention in food security to more than 2,900 people with disabilities** and their families, within the school environment in special education schools, guaranteeing their welfare and access to basic resources in Monagas.
- **Implementation of protection strategies in indigenous communities in a situation of educational emergency in Delta Amacuro**, focused on the identification and inclusive management of cases, risk prevention, and the promotion of safe and protective environments for children and adolescents.
- **Promotion of the inclusion of people with disabilities** in the humanitarian architecture, following an approach based on human rights and sustainable development.

HOW WE ACHIEVE THIS

We have provided practical and theoretical workshops to strengthen the technical and soft skills of more than 5 thousand young people, promoting economic autonomy, their vision of life and the ability to manage sustainable productive initiatives.

Thanks to personalized accompaniment, business plans have been created and access to initial resources has been provided, enabling 369 people with and without disabilities to consolidate their own economic projects, boosting local entrepreneurship and promoting financial inclusion.



WHAT MAKES US PROUD

“In logistics we are proud of the teamwork done un 2024 and the integration with the regional team, which allowed us to professionalize and optimize logistics management in Venezuela and the LAC region. We have adapted global guidelines to our context and achieved one of our greatest advances: the design and implementation of the “Logistics 360” inventory management system. These achievements reaffirm our commitment to continuous improvement and operational efficiency.” **Rosmary Caraballo, Logistics Manager.**



“Despite the socio-political challenges, access barriers and the complexities of the Venezuelan context, the joint effort of the team and our communities allowed us to achieve results that today fill us with pride. Seeing how beneficiaries have transformed their lives, listening to those who express that peer support helped them overcome grief, supporting others, and observing how institutions are beginning to adopt a more inclusive perspective towards people with disabilities motivates us to keep moving forward”. **Harrison Santiago, Apure Project Manager.**



“HI's support has transformed my life in ways I never imagined. Through each workshop we have received, I have learned to evaluate my business more effectively thanks to the business plans and economic concepts we were taught. The last soft skills training was especially valuable; it helped me focus on my goals and better understand what I really want for my project. I learned to manage my emotions, which has been fundamental to avoid difficulties in my interactions with others.” **José Eliseo Peña Laguado, 29 years old, Aramendi.**

FINANCIAL MANAGEMENT

To maintain its independence and ensure the long-term sustainability of its actions, HI relies on two sources of funding:

- Grants from institutional donors (public institutional funds, regional or national branches of international cooperation agencies) or private bodies (foundations, associations, companies).
- HI also provides consultancy services to government agencies and international organizations based on our experience and expertise.

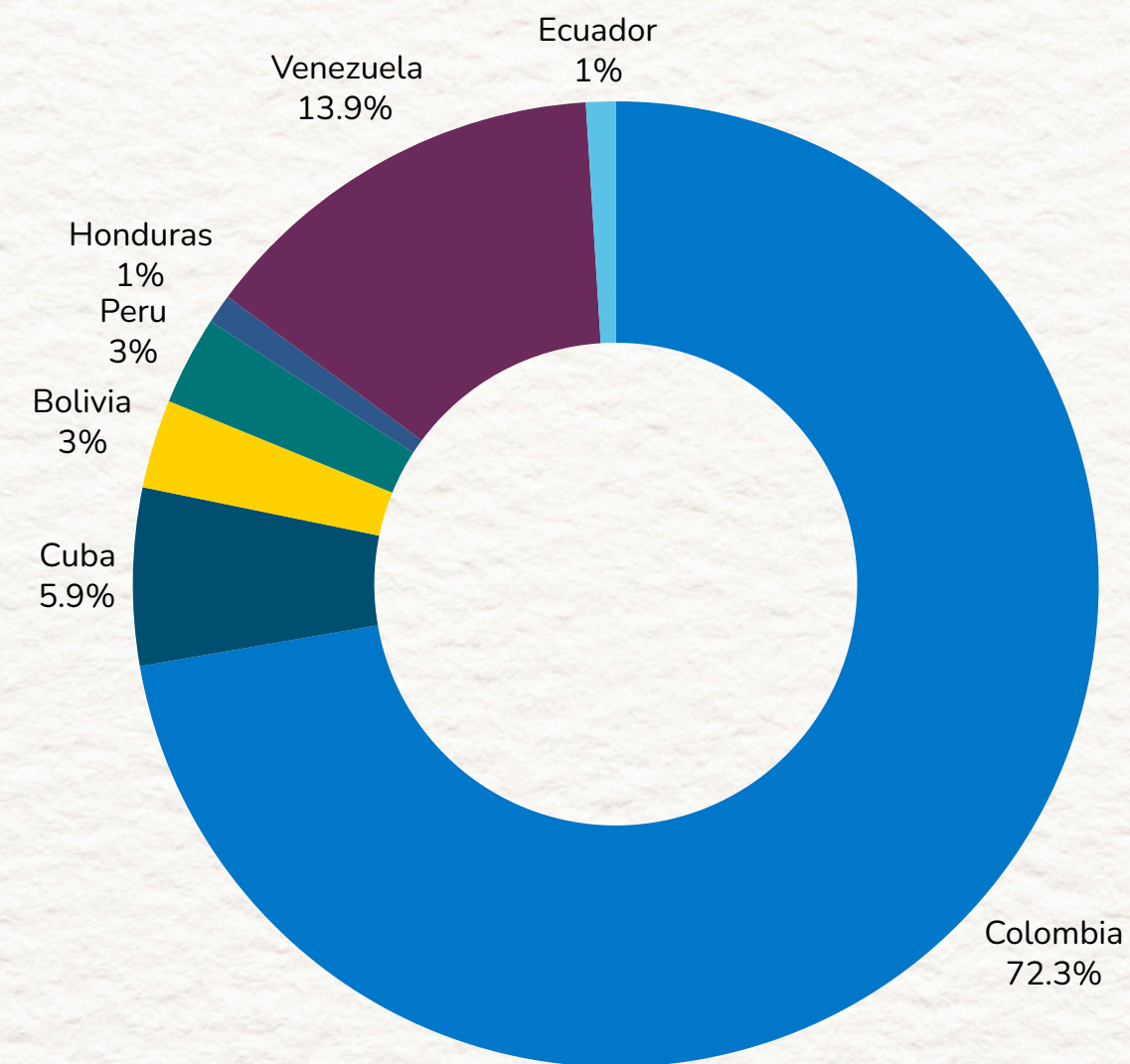
As a result of its mixed funding structure (private donations and institutional funding) and its international activity in contexts of crisis, disasters, reconstruction and development, HI's financial statements cannot be compared to those of other types of organizations.

In Colombia in 2024, we conducted a market study on philanthropy, which led to the creation of a business development role for private fundraising in the country in 2025.

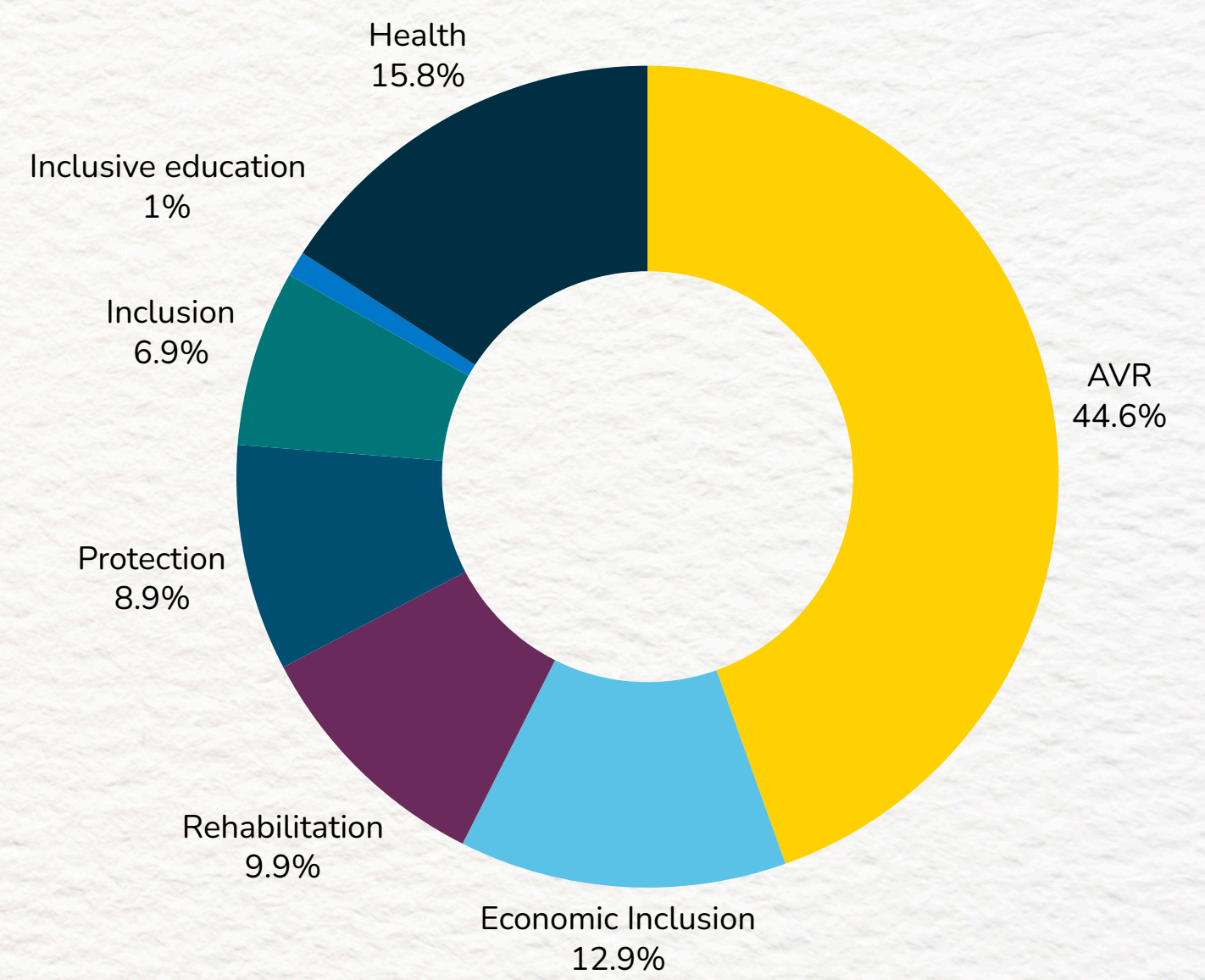




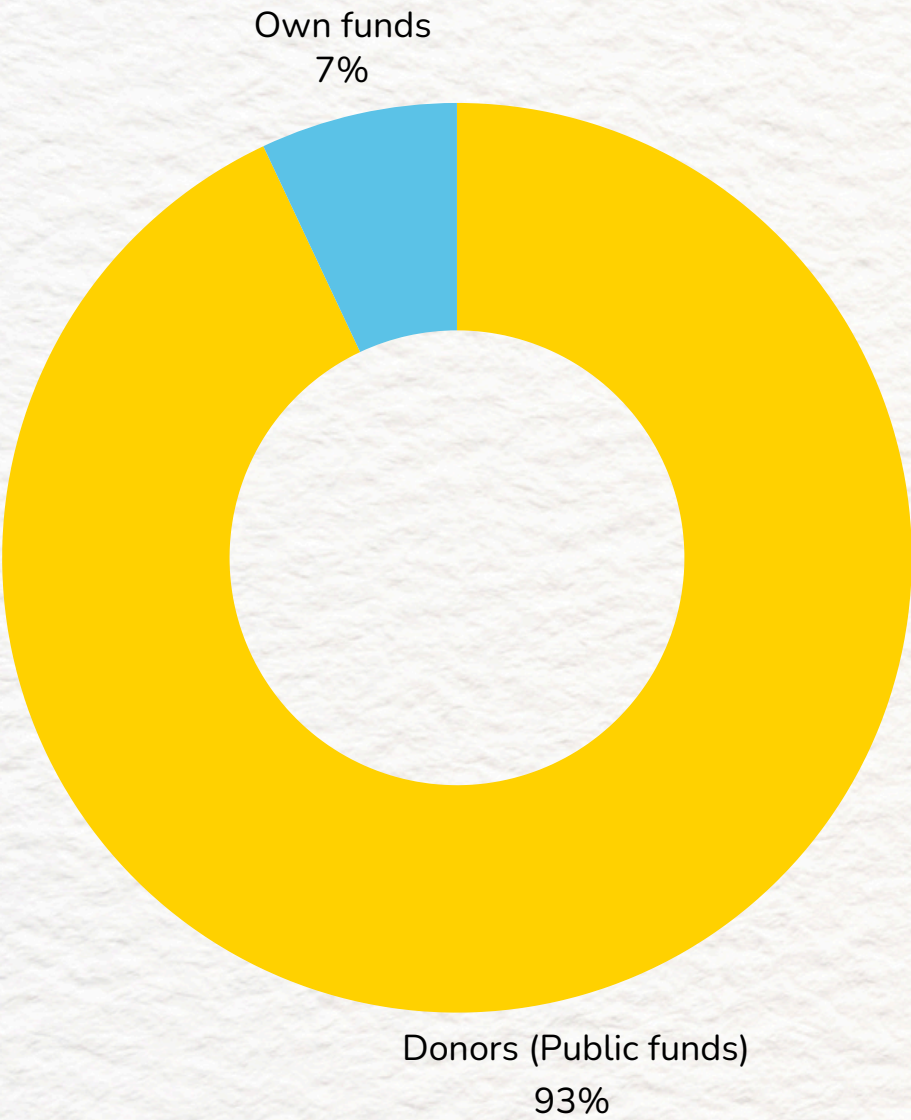
COUNTRY DISTRIBUTION



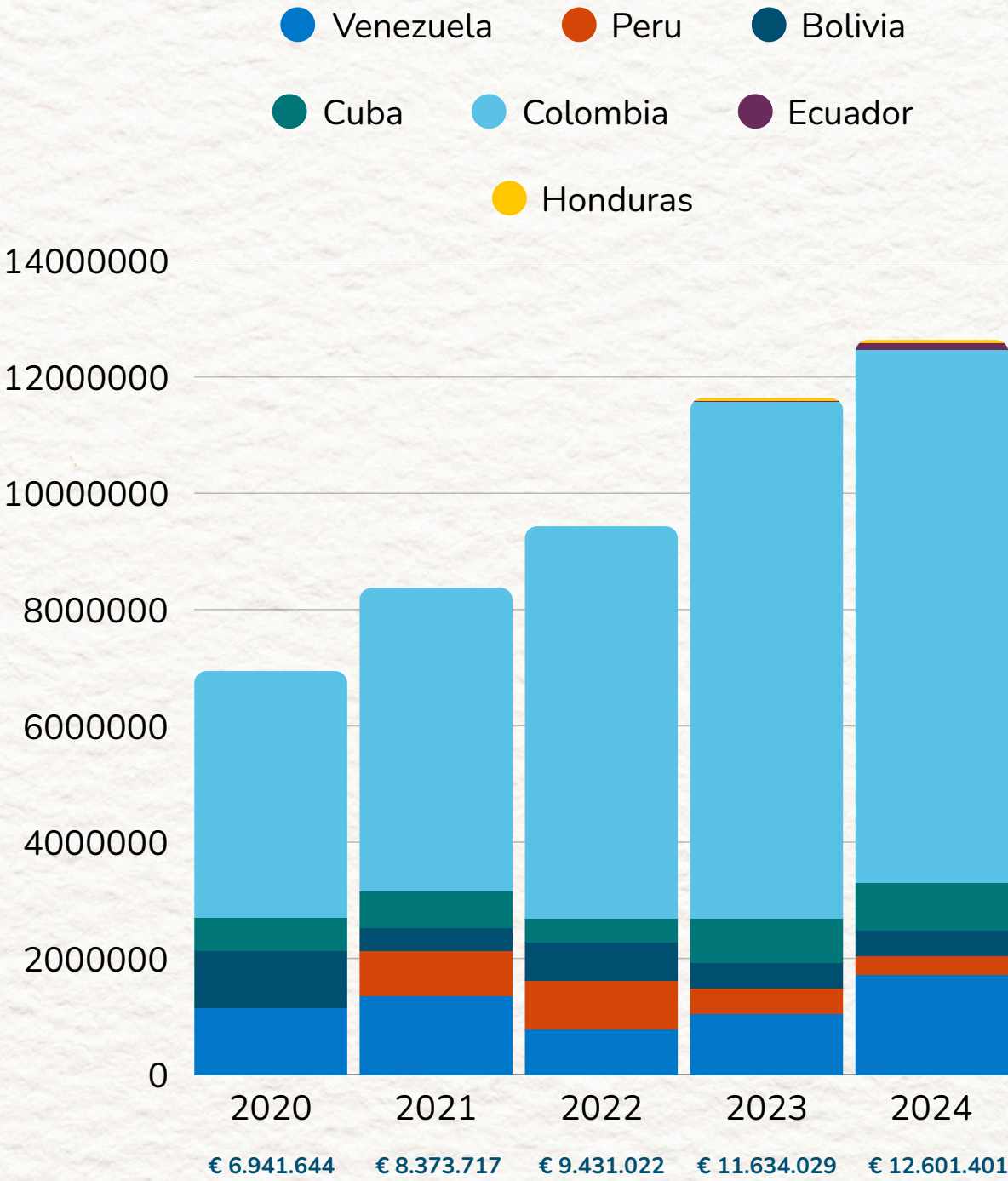
SECTOR DISTRIBUTION



DISTRIBUTION BY SOURCE OF FUNDS



FINANCIAL VOLUME DEVELOPMENT



PRIVATE SECTOR PHILANTHROPY MARKET RESEARCH

The study aimed to analyze the philanthropy ecosystem in Colombia from a business perspective, evaluating donation trends, tax incentives, donor preferences, NGO practices and the main actors in the sector.

Through primary sources such as interviews with key foundations and organizations (AFE, Fundación Promigas, Fundación Santo Domingo, among others) and secondary sources such as academic studies and sector reports, a strategic roadmap was created for HI to increase its presence, establish alliances and access resources from the Colombian philanthropic sector.



5 KEY POINTS

1

Increased involvement of the corporate sector

There is a growing involvement of both multinational and family-owned companies in philanthropy and corporate social responsibility initiatives. Actors such as Bancolombia, Grupo Éxito and Grupo Sura are key references.

2

Diversification of funding sources

NGOs are exploring different funding channels: individual donations, corporate contributions, international cooperation and events. This diversification is essential for their sustainability.

3

Strategic focus on education and community development

The priority areas for donors are education, health, community development, environment and demining, which offers an opportunity for HI to align its mission with these interests.

4

Importance of transparency and accountability

Companies and foundations highly value clear impact assessment practices and contribution to the Sustainable Development Goals (SDGs). HI can excel in this aspect to attract donors.

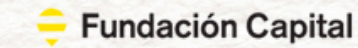
5

Strategic partnership recommendations

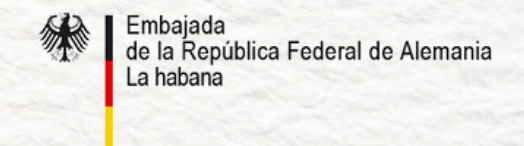
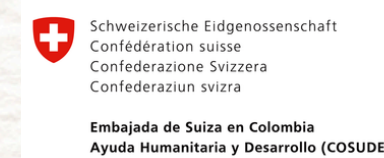
Develop activities that enable partnerships with the private sector. In addition, implement customized strategies to approach the main foundations in the country.



OUR PARTNERS



OUR DONORS





**FOLLOW US AND LEARN MORE
ABOUT OUR WORK IN LATIN
AMERICA AND THE CARIBBEAN
LET'S INCLUDE TO MOVE FORWARD!**



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